

Nevada’s Oral Health Coalitions - Update Template

Coalition Name: Community Coalition for Oral Health	
Prepared by: Cathie Davenport	Coalition Role: Chair
Date: 5/25/18	
Since the change of the Medicaid dental provider to Liberty Dental in January 2018 CCOH meetings have been focused on implementation with the dental offices and Medicaid dental provider issues.	
Please see the attached information developed by Future Smiles. I want to thank them for their consistent dedication to improving children’s oral health in Nevada. I am also thankful for Jan Taylor who works for Future Smiles and is also the CCOH Treasurer.	
Successes March CCOH meeting	
Jan Taylor from Future Smiles reported, she and two other RDHs attended Catholic Charity events. These events were very successful. In conjunction with Southern Nevada Health District, Future Smiles will participate in a Family Resource Health Fair at Cambridge Recreation Center on April 11, 2018. Ronald McDonald’s Charity dental mobile unit will also attend the health fair.	
Laurie Curfman reported Liberty Dental has staff working with Medicaid offices to perform welcome calls to new enrollees. Liberty is sending out a packet to each new Medicaid member as they become eligible. The Liberty staff also has employees in place working with dental offices to resolve persisting issues. Liberty has created a dental home for new enrollees, website and a direct contact number is provided to make any dental home changes. Medicaid enrollees are informed that an after-hour provider is available for emergency care. Laurie Curfman also reported Liberty Dental is in the process of creating a Liberty Newsletter and Liberty Dental has created a Dental Advisory Committee led by Dr. Gray.	
The Liberty Health and Literacy Coordinator Zenna Pine from Washoe County introduced herself and discussed her association with dental care and how she serves the Medicaid population in her Northern Nevada area.	
Successes May 2018 CCOH Meeting	
Jan Taylor reported that Future Smiles has been working for two months on the Wynn Clinic Project grant. Future Smiles was part of the Mobile Health Collaboration. There was better participation at the Whitney Park location this year. Future Smiles gave our 40 children’s kits for the summer prophylaxis program. Project Smile is a MGM grant that provides free dental work for families. Future Smiles works with DCI and Access Health to provide dental care to those in need.	
Laurie Curfman from Liberty Dental indicated that Liberty is working on a lunch and learn for providers. They went to UNLV and worked with providers. They are trying to work with the front office and providers in the community to educate them on the Medicaid billing process. In the outreach process they have determined specific providers issues. Liberty is also having staff work overtime to get passed due claims paid. They are currently working on a 17-day turnaround time for claims processing.	

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Dr. Capurro mentioned in some cases dental offices were not trained correctly on billing procedures. She asked that these offices be contacted and trained again about billing. Dr. Gray has been personally calling providers to see what he can do to help resolve issues. The Medicaid dental providers did need to do a software upgrade which was approx. \$1800 to submit claims to Liberty. This was a challenge to the dental providers.

Laurie did indicate that Liberty will accept web portals to submit ICD codes and as of Monday. If the offices use a clearing house Liberty is addressing their billing concerns. There will be a Liberty member newsletter once the State approves the letter. Liberty will be attending the Northern Nevada Dental Society meeting.

Dr. Capurro went to the health district to get packets for Medicaid but they only included information about the medical plans not the dental information. She suggested to Liberty to see if it is possible to add that dental information to the packet.

Dr. Amy Tongsiri the new Dental Director for Liberty attended the CCOH meeting in May. She has been employed since January and is a graduate of UNLV. Dr. Tongsiri has been working directly with providers to resolve issue and to educate them on the Medicaid benefits.

Barriers

It is a challenge for the members of CCOH to attend our meetings. Our Secretary resigned and have not been able to fill this position. We would like to have an Oral Health Summit in Nevada to bring in systemic health leaders to collaborate with oral health leaders but this would involve financing. Chris Wood and Chris Garvey have been working on the Oral Health Summit details including financing, location and collaboration with other community groups.

Partners

I wanted to focus this area on just one of the many achievements of the Oral Health Program leadership by Dr. Capurro and Judy White.

Dr. Capurro reported that the Medical Miles for Rural Smiles is successful. Liberty is also working with Jessica Woods the hygienist on the project. The dental clinic has opened an office at the Southern Nevada Health District. Medical Miles for Rural Smiles visited Nye and Esmeralda counties in April. They are going to Ely and McGill in May. They will visit Mesquite and Beatty in June as well as Goldfield, Tonopah and Pahrump. At the Pahrump event they did a dental needs assessment. It has been eight years since Tonopah has had a wellness fair. Dr. Capurro indicated that residents need cleanings and services. She is working to get a provider to do vision exams. They are going to have someone from the State do a vendor table to focus on medical and social services that are needed in these areas. Dr. Capurro is working to find a location for the upcoming health fair.

Judy White said that at the Strategic Planning meeting for Oral Health led by Duane Young in Las Vegas she was told that her contract will not be renewed as of July 1, 2018. He said that the funding was not meant to sustain two positions permanently. They will not go forward at the upcoming legislation to make the position a state position. There was a CDC grant that was submitted that includes the includes her position’s participation. Judy is working on the Head Start data comparing it to 2004 and 2007 data. She has been supporting Dr. Capurro on the Medical Miles for Rural Smiles trips and the HRSA grant. In the grant infrastructure positions that are outlined need to be available. Judy said that her position was approved by the Governor. Judy was told this current position will not be filled till 2020-2021. This will mean starting all the work that has been accomplished again in 2020-2021. Judy White also reported that the Oral Health Program submitted the HRSA Grant, Monday, March 12, 2018. Oral

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Health Program received a site visit from SOHLI Project, February 19, 2018. There is collaboration with the Southern Nevada Health District upcoming rural trips throughout Nevada. The OHP trailer; Pathfinder 1 is in Northern Nevada, and Pathfinder 2 is in Southern Nevada.

Judy White provided an introduction of the new Oral Health Program Manager Danielle Cubit. Danielle has an associate’s degree in behavioral health sciences, a bachelor’s degree in psychology and neuroscience, and is currently pursuing a dual Masters in Healthcare Administration and Masters in Business Administration and 10 years’ experience from the Air Force Medical Force.

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